Centre for Communication and Development Studies



Annual Report 2014-2015





Urban poverty & governance and digital equality & inclusive media were the focus areas for CCDS in 2014-15.

The major activities undertaken by CCDS in the course of the year are described below.

Research on urban poverty

CCDS completed its study on urban poverty and governance in Pune and Thiruvananthapuram. The project was supported by ActionAid. The two separate studies examined how the urban poor in rapidly-expanding Indian cities access and experience basic services, entitlements and infrastructure, and the extent to which their needs and concerns are addressed in urban development policy and praxis.

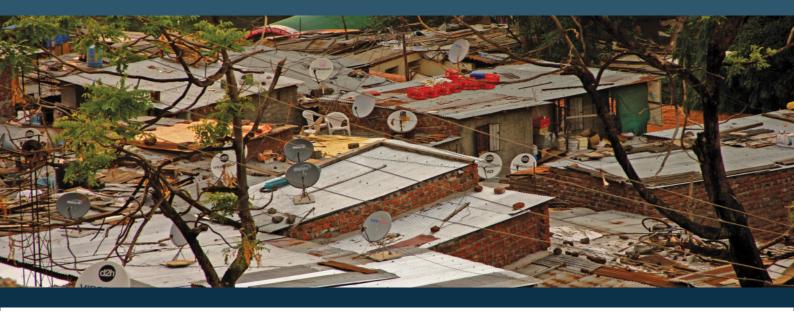
While 40% of Pune's residents live in low-income settlements or slums, Thiruvananthapuram is seeing a more recent influx of migrants and a consequent growth in poverty. A large percentage of the urban poor in both cities belong to socially-excluded communities including dalits, adivasis and religious minorities.

The studies were based on analysis of secondary data from state and non-state sources, focus group discussions with members of poor and marginalised communities, and personal interviews with researchers, academics, activists and policymakers working on urban poverty issues.

The reports make visible the inequalities and deprivations in growing urban centres and the ways in which the poor are excluded from the benefits of development and the processes of governance.

The project will facilitate knowledge-sharing and collective action by multiple stakeholders on urban poverty and governance. The reports will aid the development of citizens' charters for urban reforms, enabling the poor to advocate for transparent, inclusive and accountable local governance institutions in urban areas.

To complement the city-specific studies, CCDS published an indepth dossier on urban poverty and governance in India. This volume of our occasional journal Infochange Agenda pointed out why addressing urban poverty calls for an approach and set of solutions that are different from rural poverty. Pro-poor urban governance, this volume pointed out, follows on an acceptance of the poor as integral assets of the formal city. Issues addressed included the definition and identification of urban poverty, the most vulnerable sections of the urban poor, including women, dalits and religious minorities, and the progress and shortfalls of government policies and schemes aimed at the urban poor, including slum rehousing, participatory planning and budgeting.



Study on digital inequality in urban India

CCDS is conducting a research on barriers to internet access for economically- and socially-excluded urban populations. The digital have-nots are often those who are already disadvantaged along the traditional axes of inequality. They include the poor who do not have the economic capital to buy the infrastructure required to log on to the web; those who do not have the social capital -- including education and ICT skills -- to use computers and the internet; and those who do not have the freedom or autonomy to use digital technologies -- such as women.

Digital inequality ends up reinforcing existing social inequalities, and therefore constitutes a major social inclusion and public policy issue.

Digital inequality between the developed, developing and least-developing nations, between rural and urban areas, and between genders, has been studied by social scientists and policymakers globally over the last two decades. Research on digital inequality within supposedly 'well-connected' urban areas, however, is still to gain ground.

Pune and its contiguous industrial areas offer a fertile urban setting to understand internet inequality. Pune has grown rapidly over the last two decades to become the eighth largest urban agglomeration in India. The city has seen a high level of inmigration, but 40% of its burgeoning population -- less in the neighbouring industrial township of Pimpri-Chinchwad -- lives in multidimensional poverty in informal settlements or slums. Pune is likely to be amongst 20 Smart Cities selected for development, and the city also plays host to a large young IT workforce. An increasing number of government services that affect all citizens, including the poor -- from caste certificates to applications for driving licenses - already require online applications. But this is the first study to document barriers to internet access and use in a modern Indian 'IT city'.

Six low-income settlements in Pune and Pimpri-Chinchwad have been selected for the study, which is supported by Ford Foundation. A quantitative survey of 1,634 households in the chosen settlements was concluded by June-July. One individual respondent from each household was also interviewed.

From August onwards extensive interviews were conducted with internet users and non-users, representatives of the

municipal corporations, mobile voucher-sellers, cable providers, cyber cafe owners, staff at citizen service centres, MS-CIT institutes for ICT training, state education departments, teachers of public and private schools catering to the urban underclass, and CSR teams involved with ICT trainings for the urban poor. Group discussions were held with women and children.

The study is slated for completion by end-2015.

Documentation on the digital divide

CCDS's quantitative and qualitative research on digital inequality was supplemented by reportage and audio-visual documentation of barriers to internet access for the study populations, their modes of access, and patterns of use. This material is available at netpehchaan.in.

Detailed documentation was done on the most excluded groups -- women, the disabled and transgenders - as well as the demographic that is most likely to be online in low-income areas - men in the 16-30 age-group.

Community research was encouraged. Women and transgenders were trained by CCDS to tell their own stories. Two short films were made by members of marginalized communities: one by a transgender community worker who discussed the sense of solidarity and community that the trans community gets online, and another by a young community mobiliser who interviewed women on the barriers they encounter in accessing the internet and using it to the fullest. Another short film documented how the poor struggle to negotiate the online admission process under the RTE Act in 2014 to apply for the 25% reservation for their children in schools. A short film was also made on the efforts of the MCE Society's educational institutions in bringing ICT skills to poor Muslims, including girls studying in Urdu-medium.

Internet literacy learning material

The campaign music video shot in our research locations and performed by young members of Dharavi Rocks was completed and went online. A poster-pamphlet with internet basics in Marathi was published for use in our internet literacy workshops and as a quick guide to the internet.



Internet literacy workshops

Seven internet literacy workshops were held with (mostly female) residents of four low-income settlements in the city – Ambedkarnagar (Kondhwa), Janata Vasahat, Vaiduwadi and Ambedkarnagar (Market Yard). Our workshops use the original print and audio-visual learning material produced by CCDS, and are followed by hands-on training on tablets. This is the first-ever initiation of most of our participants into the world of the internet.

WiFi project at Mahatma Phule Nagar

CCDS is the research and communication partner for a pilot project providing WiFi internet access to an entire low-income settlement in Pune. The Pimpri-Chinchwad Municipal Corporation is the facilitating partner and Telxess is the technology and implementing partner.

CCDS conducted studies to determine a suitable location for the pilot project and recommended Mahatma Phule Nagar in the Bhosari area of Pimpri-Chinchwad. Internet penetration in this settlement is low. In terms of socioeconomic indicators this is one of the poorest settlements in our study, with a large percentage of migrants and socially-excluded communities.

The pilot project will provide the entire slum of roughly 1,200 households free internet access for an 18-month period. Importantly, a full-scale training centre will also be set up as part of this project to train residents of Phule Nagar to make fuller use of computers and the internet. The pilot project is supported by Ford Foundation.

CCDS will document the progress of the project through the next 12 months.

Strategic communications

'Gender, Sexuality and Internet' was the subject of a workshop organised by CCDS in May 2014. Speakers included Bishakha Datta, feminist researcher and filmmaker, founder of Point of View, Mumbai, Dr Anja Kovacs, director of Internet Democracy Project, Delhi, Dr Manjima Bhattacharjya, feminist scholar and part of the Erotics Project, and Rohini Lakshane from the Erotics Project and ICT specialist. The one-day event explored issues related to access, marginalized groups and internet use, online

safety / harassment and online freedom, and was attended by social science students, gender experts and academics, mediapersons, activists, researchers and IT professionals.

Professor Kannama Raman of the department of civics and politics, University of Mumbai, delivered a lecture on 'Internet as Public Sphere', for all master's students of communication at Pune University's Department of Communications in September 2014.

Prof Raman also spoke on 'Digital Divides' at CCDS's resource centre, Open Space.



CCDS Board

- John Samuel, Managing Trustee
- Sandhya Srinivasan, Trustee
- Mari Marcel Thekaekara, Trustee
- Dr. Manisha Gupte, Trustee
- Hutokshi Doctor, Trustee and Director

Team (Pune office)

- Hutokshi Doctor, Director
- Dr. Shirish Kavadi, Project Director
- Dr. Anjula Srivastava, Research Associate
- Swati Shinde, Senior Researcher
- KC Dwarkanath, Finance and Operations Manager
- Vijay Narvekar, Webmaster
- Sachin Mankar, Manager (Accounts & Administration)
- Kishan Tarte, Office Assistant

Team (Institute for Sustainable Development and Governance, Thiruvananthapuram)

- John Samuel, President
- Prof. V. Madhoosudanan. Senior Research Associate
- Prof. Cyriac Mathews. Senior Research Associate
- Jobin Thomas, Programme Coordinator
- Rejoe Sudarshan, Programme Associate
- · Rajalekshmi, Finance and Admin Assistant
- Reshmi Nair, Accounts Officer
- · Sreelatha, Office Assistant



REG.NO . E - 3657 [PUNE]

THE BOMBAY PUBLIC TRUST, ACT,1950 REG.NO SCHEDULE VIII (VIDE RULE 17 (1))

Name of the Public Trust : CENTRE FOR COMMUNICATION AND DEVELOPMENT STUDIES BALANCE SHEET AS ON 31ST MARCH 2015

FUND & LIABILITIES	Sch.	AMOUNT (Rs)	PROPERTY & ASSETS		AMOUNT (Rs)	
Trust Funds or Corpus -		NIL	Immovable Properties - (At cost) -		NI	
Balance as per last Balance Sheet			Balance as per last Balance Sheet			
Adjustment during the year (give Details)	1 1	2	Additions during year			
			Less:- Sales during the year			
	1 1		Depreciation up to date			
Other Earmarked Funds -			Capital Work in Progress			
(Created under the provisions of the trust	1 1		Investment -			
deed) or scheme out of the income (Capital Expenditure) Utilised A/c			Note :- the market value of the above investment is Rs.			
Ford Foundation	A	1,284,765	Furniture & Fixtures			
ICICI TDC grant	A	481,265	Balance as per last B/S 7,52,359	D		
NFI	A	117,400				
Depreciation Funds			Addition during the year 2,59,593			
Sinking Funds			Less:-Sales during the year NIL	8		
Reserve Funds			Depreciation 3,44,777	s	667,17	
Any Other Funds			Loans (Secured or Unsecured Good/ Doubtful.)		NI	
Loans (Secured or Unsecured)	1 1	NIL	Loans Scholarship	1 1	NI	
From Trustees	1 1		Other Loans	1 1	N	
From Others	1 1		Advances -		NI	
	1 1		To Trustees			
Liabilities -	1		To Employees	1 1		
Unutilized Grant in aid	В	6,049,868	To Contractors	1 1		
For Expenses For Advances	1 1		To Lawyers	E1	200 000	
	1 1		To Other	E1	266,00	
For Rent and other deposits		400 400	Income Outstanding -	1 1	NI	
For Sundry Credit Balances	C	139,408	Rent	1 1		
A CAMMAND TO THE PROPERTY OF AN AND COMPANY AND A CAMMAND A CAMMAND AND	1 1		Interest			
Income and Expenditure Accounts -	1 1		Other Income			
Balance as per last B / S : 4,031,080	1 1		Interest			
Less:- Appropriation if any Add:- Surplus as per I & E.A/c. : 3,99,267			Other Income			
Less:- Deficit as per I & E.A/c.		4,430,347	Cash and Bank Balance -			
	1 1		Cash in Hand			
	1 1		a) In Savings Account	E	6,625,65	
	1 1	20	In Fixed Deposit Account With BOM	E-2	4,944,22	
			b) With the Trustees		250	
			c) With the Manager		NI	
			Income and Expenditure Account -			
			Less :-Appropriation if any			
			Less :- Surplus as per I & E A/c.			
			Add:- Deficit as per I & E A/c.			
			*			
TOTAL		12,503,052	TOTAL		12,503,05	

As per our report of even date

For SNJ & Co Chartered Accountants FRIVNo. 104447W

CA Raghunathan D. Aiyar Partner M.No. 034018

2 0 JUL 2015

The above Balance sheet to the best of my/ our belief contains a true account of the Funds ans

Liabilities

and of the property, assets g

FRN-104447W

PUNE

ered Account

2 0'JUL 2015



THE BOMBAY PUBLIC TRUST, ACT,1950 SCHEDULE VIII (VIDE RULE 17 (1))

REG.NO . E - 3657 [PUNE]

Name of the Public Trust : CENTRE FOR COMMUNICATION AND DEVELOPMENT STUDIES INCOME & EXPENDITURE ACCOUNT FOR THE YEAR ENDING 31.3.2015

EXPENDITURE	Sch.	AMOUNT (Rs)	INCOME	Sch.	AMOUNT (Rs)
To Expenditure in respect of properties		NIL	By Rents Accrued / Realised *		NIL
Rates, Taxes, Cesses	į .				
Repairs and Maintenance			By Interest Accrued / Realised *		
Salaries	1		200	1	07007
Insurance	1		On Securities		NIL
Depreciation (By way of provision			On Loans		NIL
of adjustment)	1		On Bank Account	1	728,127
Other Expenses			a personal to		27/02
To Establishment Expenses		NIL	By Dividend		NIL
To Remuneration to Trustees		NIL	By Donations in cash or kind		NIL
To Remuneration (in the case of math)		NIL	By Grants (Transfer)	В	7,716,816
to the head of the math, including his			red from the Miles		
houses - hold expenditure, if any			By Income from other sources	Н	435,495
To Legal Expenses		NIL	(In details as far as possible)		
To Audit Fees		NIL			
To Contribution and Fees		NIL			
To Amount Written of		NIL	12		
a) Bad Debts					
b) Loan Scholarship			By Transfer from Reserve		NIL
c) Irrecoverable Rents					
d) Other Items					
To Miscellaneous Expenses	G	99,292			12
To Depreciation	D	344,777	2		
To Amounts transferred to Reserve				8 8	
or Specific Funds		NIL			
To Expenditure on objects of the Trust					
a) Religious			N.		
b) Educational	F	8,037,102		1	
c) Medical Relief					
d) Relief of poverty					
e) Other charitable objects	1				
To Surplus carried over to Balance Sheet		399,267	By Deficit carried over to Balance Sheet		
TOTAL		8,880,438	TOTAL		8,880,438

As per our report of even date

SNL& Co

Chartered Accountants

CA Raghunathan D. Aiyar

Partner

M.No. 034018 Place : Pune

2 0 JUL 2015

FRN-104447W PUNE

ed Account





CCDS(FCRA & NON-FCRA Accounts) 2014-15 C-12 Gera Greens NIBM Road Kondhwar Pune - 411048 Receipts & Payments 1-Apr-2014 to 31-Mar-2015

Receipts Opening Balance	FCRA	NON FCRA	TOTAL Rs.	Payments Current Liabilities	FCRA	NON FCRA	TOTAL RS
Bank Accounts	4,349,414	97,686	4,447,100	John Samuel	12000.00		12,00
Cash-in-hand	4,745	3,054	7,799	Unclaimed Contributors Fees - 0130-0722	14000.00		14,00
Current Liabilities	(300,000)	0,001	1,100	Duties & Taxes	393104.00	2809.00	395,91
John Samuel	12,000	- 1	12,000	Unclaimed Contributors Fees	14000.00	3000.00	
Duties & Taxes	393,104	2,809	395,913	Oncomied Contributors Fees	14000,00	3000.00	17,00
Unclaimed Contributions Fees-0130-0722	14,000	2,009		S		1	
Sundry Creditors	14,000		14,000	Sundry Creditors			
	1	4 000		Other Liabilities		500.00	50
Other Liabilities	11	1,000	1,000	Investments		1	
				FD (FC- Grant Funds) FF -BOM	6000000.00		6,000,00
Investments	22/22/2017	- 1		FD (FC-Unrestricted Funds) -BOM	765000.00	1 1	765,00
FD (FC- Grant Funds) FF -BOM	6,000,000		6,000,000				
FD (FC-Unrestricted Funds) -BOM	515,000	2	515,000	I read and to		1 1	
Interest Accrued- (FC Unrestrictred Funds) BOM	77,610		77,610	Fixed Assets			
Print (1997) (1997)		- 1		Pune office	259,593	1	259,5
Current Assets		1		A COMMISSION CO.	0.0000000000000000000000000000000000000		
Loans & Advances (Asset)	93,895	2,000	95,895	Current Assets			
	2000000	2000		Loans & Advances (Asset)	189,508	22978.00	212,4
ActionAid Association		- 1		ActionAid Association	105,000	22370.00	212,4
Unclaimed Contributors-AAA	30,500		30,500	Unclaimed Contributors AAA	28000.00		28,0
Programme Cost-AA	2,500		2,500	Programme Cost AAA	356089.00		356,0
	2,500	I	2,500				
ActionAid-India Grant		I		Staff Support Cost -AAA	94001.00		94,0
		1		ActionAid-India Grant	10000000		350/43
Staff Support Cost - AA	25,000	- 1	25,000	Programme Cost -AA	64000.00		64,0
		- 1		Staff Support Cost - AA	135697.00		135,6
Bank Interest				CCDS Expenses			
F D Interest	14,328	1,764	16,092	Bank Charges	753460404	224.00	2
S B Interest	174,243	4,519	178,762	Postage / Courier	171.00	236.00	4
Interest on Ford Foundation FDs	144,623		144,623	Printing & Stationery		96.00	
	1200 74000000	- 1	0.000	TDS Paid on CBGA Consultancy Fees		28000.00	28,0
Ford Foundatation -0130-722	1 1	- 1		TDS Paid on FDs (Unrestricted -FC Funds)	1495.00	20000.00	1,4
Consultancy Fees	20,000	- 1	20,000	Infochangeindia Org Exp	1455.00	28090.00	28,0
Production Costs	20,498	- 1	20,498	iniociangendia.org exp		20090.00	28,0
Travel		- 1				1 1	
ITavei	17,134	- 1	17,134	Ford Foundatation-0130-0722 Exp	1001010		0.000000
D 10 10 10 100				Audit Costs	26,517	1 1	26,5
Grants Account				Consultancy Fees	1,288,161	1 1	1,288,1
Action Aid Association Grant	480,000	- 1	480,000	Office Cost	802,049	1 1	802,0
Ford Foundation Grant- 0130 0722	7,320,359		7,320,359	Production Costs	433,159		433,1
N F I - CCDS Grant -7/15-16	1,800,000	- 1	1,800,000	Salaries	- 3,056,390		3,056,3
N F I Grant Funds	344,826	- 1	344,826	Travel	188,134	1 1	188,13
NFI Project Expenses	011,020	- 1	311,020	Workshop Cost	82,283	1 1	82,2
Office Cost -NFI	4,500	- 1	4,500	Workariop Coat	02,200		02,20
Office Cost 44 1	4,000	- 1	4,500	NFI-CCDS Grant No 7/15-16		1 1	
Ni-cot to comme							
Direct Incomes		200000000		Consultancy/ Honorarium	164920.00	1 1	164,9
Consultancy Fees Received	53	391,000	391,000	Meeting & Consultations	27345.00	1	27,3
Indirect Incomes		200,000		Office Cost NFI 7/15-16	131121.00		131,1
Misc Income	**	4,680	4,680	Printing & Publication & Media	115807.00	1 1	115,8
Misc Receipts	20	2,660	2,660	Salaries & Staff Support	241500.00	. 1	241,5
	1 1	2755032	75000	Training & Workshops	152341.00		152,3
Contributions	1 1	- 1		NFI Project Expenses		1 1	
Contributions - Media Advocacy	20	13,355	13,355	Capacity Dev & Advocacy	122000.00		122,0
Contributions - O S Actives	1 1				6600.00	1 1	
Contributions - O S Actives Contributions- O S R C	100	12,800	12,800	Computer/portal Support	92726.00	1 1	6,6
Contridutions- U S R U	*8	1,000	1,000	Office Cost -Nfi		1 1	92,7
	1 1			Staffing/research Support	128000.00		128,0
))							
		- 1		CBGA Workshop Expenses			
	1 1	- 1		Banner, Material ,Etc		31329.00	31,3
		- 1		Courier/Postage		384.00	3
		1		Food & Accomodation		62575.00	62,5
20	1 1	- 1		Honorarium CBGA		6000.00	6,0
	ı I	- 1		Project Inter Fees		28000.00	28,0
		1		Travel Expenses		106799.00	106,7
		- 1		Venue Venue		16000.00	
		1		venue		70000.00	16,0
		- 1		N S W Expenses		2000000	
	1 1			Communication Exp		721.00	7
		- 1		Honorarium NSW	4	30000.00	30,0
		I		Tds on NSW Fees	22	11100.00	11,1
	ı I	- 1		Workshop Exps			
		- 1		Honorarium		6400.00	6,4
1						0.00.00	
to the second se		I		Clasina Balanca			
**		- 1		Closing Balance	0.404.00-	440.000	
		1		Bank Accounts	6,461,822	146,259	6,608,0
				Cash-in-hand	10,746	6,827	17,5
Total	21,858,279	538,327	22,396,606	Total	21,858,279	538,327	22,396,6

CA Raghuyuhan D. Alyar Pariner M.Nc. 034018 Place: Pune 2 0 ' JUI 2015

FRN-104447W PUNE

ored Account 2 0 JUI 2015



About CCDS

The Centre for Communication and Development Studies (CCDS) works towards an equitable, inclusive and open society by empowering citizens with information and knowledge on social justice, equitable development, pluralism and accountable governance. We create and nurture open spaces and independent media for dialogue and advocacy on these issues.

CCDS has 15 years of experience in research, media advocacy and strategic communications. We took an early lead in the creation of open-access knowledge resources for the social sector in India. Our resource base Infochangeindia.org went online in 2001, featuring original reportage and analysis on issues such as poverty, livelihoods, food security, social exclusion and public health, by a wide and credible network of journalists, academics, activists and researchers. Infochange took information for social change out of the seminar rooms and to students, researchers, mediapersons, members of marginalised communities and concerned citizens. Infochange has also informed scores of campaigns, advocacy movements, development organisations and policymakers.

Twenty-eight volumes of research and reportage have been compiled and published by us in our theme-based dossier Infochange Agenda. Infochange won the Manthan Award for best e-content for development, and has been selected by the Maharashtra government as an innovator in development media and communications.

CCDS also pioneered Open Space, a civil society platform for dialogue, expression and social action. Since 2004, Open Space has encouraged young adults in Pune to explore and engage with issues related to pluralism and human rights. Open Space has been a trendsetter in civil society outreach, reaching out to young adults through literature, cinema, music, theatre and dialogue and facilitating creative expression. Open Space has worked with leading educational institutions at the graduate and post-graduate level across India, and has also granted fellowships to young social entrepreneurs to initiate this outreach process in Thiruvananthapuram, Ahmedabad, Kolkata, Lucknow, Ranchi and other cities.

Since 2013, CCDS has focused its research on urban poverty, participatory governance and digital inequality.

